

UNITED STATES DEPARTMENT OF AGRICULTURE
2008 FARM BILL, SECTION 14010
Report of Civil Rights Complaints, Resolutions, and Actions
Fiscal Year 2016
Exhibit 1: USDA Program Complaint Inventory during FY 2016

Agency	Complaint	Closure Date	# of Days Proc. from USDA Received Date
AMS	1	*	561
AMS	2	*	561
AMS	3	*	561
AMS	4	*	561
AMS	5	*	561
AMS	6	*	553
AMS	7	*	561
AMS	8	*	561
AMS	9	*	561
APHIS	10	04/22/2016	0
APHIS	11	09/29/2016	0
DM	12	04/22/2016	1
FAS	13	04/21/2016	0
FNS	14	02/24/2016	1975
FNS	15	02/24/2016	1961
FNS	16	02/24/2016	1905
FNS	17	02/24/2016	1884
FNS	18	02/24/2016	1798
FNS	19	02/24/2016	1744
FNS	20	*	1757
FNS	21	*	1676
FNS	22	*	1556
FNS	23	03/03/2016	1079
FNS	24	06/15/2016	1036
FNS	25	*	1072
FNS	26	04/08/2016	840
FNS	27	*	918
FNS	28	12/18/2015	729
FNS	29	*	772
FNS	30	*	774
FNS	31	02/01/2016	467
FNS	32	10/29/2015	260
FNS	33	10/29/2015	266
FNS	34	11/23/2015	262
FNS	35	10/05/2015	278
FNS	36	11/30/2015	283
FNS	37	03/22/2016	420
FNS	38	11/16/2015	249
FNS	39	10/05/2015	193
FNS	40	01/21/2016	286

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FNS	41	11/16/2015	200
FNS	42	11/17/2015	201
FNS	43	10/20/2015	138
FNS	44	11/16/2015	168
FNS	45	11/12/2015	163
FNS	46	03/07/2016	242
FNS	47	10/29/2015	120
FNS	48	05/19/2016	322
FNS	49	*	487
FNS	50	02/03/2016	264
FNS	51	04/12/2016	246
FNS	52	10/14/2015	92
FNS	53	10/15/2015	57
FNS	54	02/17/2016	261
FNS	55	11/30/2015	124
FNS	56	10/27/2015	77
FNS	57	03/31/2016	266
FNS	58	10/19/2015	110
FNS	59	07/19/2016	328
FNS	60	12/10/2015	237
FNS	61	03/03/2016	190
FNS	62	03/28/2016	221
FNS	63	02/18/2016	234
FNS	64	05/10/2016	287
FNS	65	12/14/2015	137
FNS	66	02/18/2016	191
FNS	67	12/18/2015	130
FNS	68	01/28/2016	177
FNS	69	12/23/2015	134
FNS	70	03/02/2016	188
FNS	71	01/28/2016	135
FNS	72	01/19/2016	133
FNS	73	05/06/2016	220
FNS	74	04/20/2016	204
FNS	75	*	428
FNS	76	12/04/2015	60
FNS	77	02/16/2016	132
FNS	78	12/31/2015	79
FNS	79	01/04/2016	95
FNS	80	05/06/2016	205
FNS	81	03/09/2016	156
FNS	82	01/15/2016	85

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FNS	83	02/08/2016	109
FNS	84	02/08/2016	95
FNS	85	03/10/2016	121
FNS	86	02/18/2016	98
FNS	87	06/30/2016	252
FNS	88	03/02/2016	153
FNS	89	09/27/2016	357
FNS	90	09/28/2016	343
FNS	91	02/08/2016	82
FNS	92	02/18/2016	77
FNS	93	02/12/2016	109
FNS	94	03/11/2016	99
FNS	95	06/23/2016	230
FNS	96	05/19/2016	191
FNS	97	04/06/2016	160
FNS	98	04/05/2016	166
FNS	99	04/11/2016	96
FNS	100	01/28/2016	42
FNS	101	03/14/2016	105
FNS	102	05/06/2016	147
FNS	103	04/12/2016	132
FNS	104	06/09/2016	231
FNS	105	06/22/2016	189
FNS	106	03/23/2016	64
FNS	107	06/22/2016	187
FNS	108	03/10/2016	71
FNS	109	03/03/2016	31
FNS	110	08/03/2016	173
FNS	111	04/20/2016	134
FNS	112	05/09/2016	118
FNS	113	05/10/2016	116
FNS	114	04/06/2016	82
FNS	115	06/09/2016	188
FNS	116	08/08/2016	209
FNS	117	03/22/2016	22
FNS	118	04/27/2016	61
FNS	119	*	269
FNS	120	*	262
FNS	121	08/03/2016	161
FNS	122	06/08/2016	148
FNS	123	05/13/2016	50
FNS	124	*	248

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FNS	125	08/18/2016	153
FNS	126	*	263
FNS	127	05/12/2016	38
FNS	128	*	196
FNS	129	07/14/2016	113
FNS	130	*	183
FNS	131	*	225
FNS	132	06/22/2016	85
FNS	133	*	144
FNS	134	07/11/2016	82
FNS	135	08/11/2016	94
FNS	136	*	177
FNS	137	08/24/2016	98
FNS	138	*	148
FNS	139	08/01/2016	45
FNS	140	09/09/2016	87
FNS	141	09/08/2016	79
FNS	142	09/16/2016	102
FNS	143	*	119
FNS	144	09/27/2016	125
FNS	145	*	204
FNS	146	*	135
FNS	147	*	116
FNS	148	08/29/2016	90
FNS	149	*	99
FNS	150	*	122
FNS	151	*	94
FNS	152	09/08/2016	107
FNS	153	08/22/2016	46
FNS	154	*	108
FNS	155	09/14/2016	92
FNS	156	*	73
FNS	157	09/22/2016	63
FNS	158	*	66
FNS	159	*	66
FNS	160	*	81
FNS	161	*	77
FNS	162	*	66
FNS	163	*	93
FNS	164	*	99
FNS	165	*	101
FNS	166	*	73

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FNS	167	*	99
FNS	168	*	101
FNS	169	*	106
FNS	170	*	81
FNS	171	*	213
FNS	172	*	52
FNS	173	*	51
FNS	174	*	179
FNS	175	*	24
FNS	176	*	94
FNS	177	09/27/2016	28
FNS	178	*	35
FNS	179	*	52
FNS	180	*	14
FNS	181	*	52
FNS	182	*	58
FNS	183	*	52
FNS	184	*	233
FNS	185	*	170
FNS	186	*	185
FNS	187	*	185
FNS	188	*	185
FNS	189	*	185
FNS	190	*	185
FNS	191	*	185
FNS	192	*	37
FNS	193	*	52
FNS	194	*	24
FNS	195	*	1
FNS	196	*	37
FNS	197	*	59
FNS	198	*	192
FNS	199	*	8
FNS	200	*	16
FNS	201	*	8
FNS	202	*	121
FNS	203	*	18
FNS	204	*	63
FS	205	10/27/2015	1526
FS	206	12/07/2015	628
FS	207	*	897
FS	208	09/07/2016	841

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FS	209	*	665
FS	210	08/15/2016	551
FS	211	02/18/2016	461
FS	212	*	581
FS	213	08/09/2016	623
FS	214	05/31/2016	488
FS	215	03/03/2016	205
FS	216	05/17/2016	294
FS	217	12/03/2015	92
FS	218	09/08/2016	260
FS	219	05/20/2016	74
FS	220	*	86
FS	221	*	42
FSA	222	*	3409
FSA	223	*	3410
FSA	224	*	3405
FSA	225	*	3405
FSA	226	*	3291
FSA	227	*	3288
FSA	228	*	3215
FSA	229	*	3154
FSA	230	*	3116
FSA	231	*	3101
FSA	232	*	3066
FSA	233	*	3048
FSA	234	*	3018
FSA	235	*	2906
FSA	236	*	2886
FSA	237	*	2767
FSA	238	*	2734
FSA	239	*	2682
FSA	240	09/30/2016	2656
FSA	241	11/03/2015	1547
FSA	242	05/04/2016	1714
FSA	243	*	5594
FSA	244	12/18/2015	872
FSA	245	07/15/2016	857
FSA	246	12/10/2015	547
FSA	247	04/08/2016	612
FSA	248	03/07/2016	746
FSA	249	*	793
FSA	250	*	759

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FSA	251	*	758
FSA	252	02/03/2016	540
FSA	253	09/02/2016	707
FSA	254	12/30/2015	411
FSA	255	*	604
FSA	256	*	606
FSA	257	*	652
FSA	258	*	597
FSA	259	09/30/2016	562
FSA	260	12/30/2015	275
FSA	261	*	680
FSA	262	*	535
FSA	263	*	576
FSA	264	02/26/2016	319
FSA	265	*	589
FSA	266	*	535
FSA	267	*	541
FSA	268	*	541
FSA	269	*	522
FSA	270	*	529
FSA	271	09/19/2016	567
FSA	272	*	525
FSA	273	*	486
FSA	274	03/17/2016	457
FSA	275	*	512
FSA	276	12/16/2015	196
FSA	277	*	450
FSA	278	*	444
FSA	279	*	451
FSA	280	*	452
FSA	281	01/12/2016	158
FSA	282	*	422
FSA	283	11/19/2015	64
FSA	284	09/29/2016	386
FSA	285	09/27/2016	384
FSA	286	*	340
FSA	287	04/21/2016	183
FSA	288	*	336
FSA	289	*	336
FSA	290	*	336
FSA	291	*	336
FSA	292	*	336

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FSA	293	*	336
FSA	294	*	336
FSA	295	*	336
FSA	296	*	336
FSA	297	*	336
FSA	298	*	336
FSA	299	*	317
FSA	300	*	295
FSA	301	*	277
FSA	302	*	303
FSA	303	*	284
FSA	304	*	284
FSA	305	*	268
FSA	306	*	291
FSA	307	09/15/2016	246
FSA	308	04/05/2016	57
FSA	309	05/06/2016	86
FSA	310	*	233
FSA	311	03/18/2016	36
FSA	312	*	207
FSA	313	*	206
FSA	314	*	207
FSA	315	*	191
FSA	316	*	207
FSA	317	*	253
FSA	318	*	178
FSA	319	*	176
FSA	320	*	178
FSA	321	*	162
FSA	322	*	149
FSA	323	*	122
FSA	324	*	122
FSA	325	*	122
FSA	326	*	127
FSA	327	*	114
FSA	328	08/15/2016	70
FSA	329	*	93
FSA	330	*	108
FSA	331	*	85
FSA	332	*	93
FSA	333	*	99
FSA	334	*	94

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FSA	335	*	93
FSA	336	*	70
FSA	337	*	73
FSA	338	*	72
FSA	339	*	52
FSA	340	*	24
FSA	341	*	7
FSA	342	*	15
FSA	343	*	4343
FSA	344	*	4130
FSA	345	*	3889
FSA	346	*	3888
FSA	347	*	3629
FSA	348	*	3619
FSA	349	*	3571
FSA	350	*	3563
FSA	351	*	3530
FSA	352	*	3528
FSA	353	*	3514
FSA	354	*	3510
FSA	355	*	3447
FSA	356	*	3454
FSA	357	*	6812
FSA	358	*	6948
FSA	359	*	6448
FSIS	360	09/15/2016	2389
FSIS	361	*	42
GIPSA	362	*	512
NIFA	363	02/01/2016	1484
NIFA	364	*	504
NIFA	365	*	176
NIFA	366	*	108
NRCS	367	12/18/2015	1157
NRCS	368	12/18/2015	791
NRCS	369	07/15/2016	903
NRCS	370	03/16/2016	666
NRCS	371	02/18/2016	548
NRCS	372	04/08/2016	567
NRCS	373	*	696
NRCS	374	*	696
NRCS	375	*	676
NRCS	376	*	696

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NRCS	377	*	696
NRCS	378	*	696
NRCS	379	*	696
NRCS	380	*	696
NRCS	381	*	696
NRCS	382	*	696
NRCS	383	*	696
NRCS	384	*	696
NRCS	385	*	696
NRCS	386	*	696
NRCS	387	*	696
NRCS	388	*	696
NRCS	389	*	610
NRCS	390	*	610
NRCS	391	*	610
NRCS	392	12/30/2015	328
NRCS	393	09/30/2016	493
NRCS	394	*	476
NRCS	395	*	5594
NRCS	396	*	361
NRCS	397	*	339
NRCS	398	*	338
NRCS	399	*	176
NRCS	400	09/30/2016	157
NRCS	401	*	162
NRCS	402	*	162
NRCS	403	*	172
RD	404	*	4238
RD	405	*	3355
RD	406	*	3131
RD	407	*	3081
RD	408	*	2734
RD	409	*	2718
RD	410	*	2384
RD	411	*	2387
RD	412	10/27/2015	1376
RD	413	05/03/2016	1468
RD	414	03/10/2016	1338
RD	415	10/22/2015	1059
RD	416	11/03/2015	992
RD	417	12/18/2015	1023
RD	418	*	1289

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RD	419	04/08/2016	1059
RD	420	12/18/2015	941
RD	421	12/18/2015	924
RD	422	10/27/2015	859
RD	423	12/18/2015	940
RD	424	04/08/2016	968
RD	425	12/08/2015	812
RD	426	11/03/2015	728
RD	427	12/09/2015	762
RD	428	*	980
RD	429	02/03/2016	736
RD	430	09/13/2016	958
RD	431	07/15/2016	892
RD	432	03/30/2016	765
RD	433	01/20/2016	680
RD	434	10/14/2015	715
RD	435	06/15/2016	813
RD	436	03/23/2016	714
RD	437	*	899
RD	438	12/16/2015	610
RD	439	12/01/2015	595
RD	440	04/08/2016	717
RD	441	*	870
RD	442	12/15/2015	595
RD	443	09/29/2016	869
RD	444	*	869
RD	445	*	840
RD	446	*	840
RD	447	*	840
RD	448	*	840
RD	449	*	840
RD	450	*	840
RD	451	*	840
RD	452	*	840
RD	453	*	840
RD	454	*	840
RD	455	*	840
RD	456	09/29/2016	842
RD	457	*	821
RD	458	*	829
RD	459	04/25/2016	648
RD	460	*	801

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RD	461	*	800
RD	462	*	815
RD	463	*	815
RD	464	07/15/2016	723
RD	465	07/21/2016	730
RD	466	*	798
RD	467	05/20/2016	652
RD	468	08/25/2016	744
RD	469	*	779
RD	470	*	815
RD	471	10/14/2015	427
RD	472	04/25/2016	601
RD	473	*	770
RD	474	08/09/2016	713
RD	475	*	758
RD	476	*	799
RD	477	*	758
RD	478	12/02/2015	453
RD	479	*	749
RD	480	09/21/2016	723
RD	481	*	737
RD	482	*	737
RD	483	*	737
RD	484	09/30/2016	732
RD	485	*	737
RD	486	*	737
RD	487	*	737
RD	488	*	737
RD	489	*	737
RD	490	*	737
RD	491	*	737
RD	492	*	737
RD	493	*	737
RD	494	*	759
RD	495	*	756
RD	496	09/08/2016	777
RD	497	*	897
RD	498	07/15/2016	735
RD	499	*	4903
RD	500	01/29/2016	464
RD	501	02/24/2016	490
RD	502	*	716

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RD	503	*	702
RD	504	*	709
RD	505	11/30/2015	388
RD	506	*	686
RD	507	*	730
RD	508	*	665
RD	509	*	640
RD	510	*	624
RD	511	*	610
RD	512	*	613
RD	513	*	613
RD	514	*	610
RD	515	*	610
RD	516	*	610
RD	517	*	610
RD	518	*	613
RD	519	*	668
RD	520	*	599
RD	521	*	611
RD	522	*	652
RD	523	*	597
RD	524	*	583
RD	525	*	595
RD	526	*	604
RD	527	*	668
RD	528	*	576
RD	529	11/02/2015	243
RD	530	05/20/2016	431
RD	531	*	576
RD	532	*	578
RD	533	*	556
RD	534	*	569
RD	535	*	556
RD	536	*	610
RD	537	*	610
RD	538	*	563
RD	539	*	553
RD	540	*	583
RD	541	*	599
RD	542	03/29/2016	431
RD	543	*	553
RD	544	*	546

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RD	545	03/23/2016	352
RD	546	*	561
RD	547	11/10/2015	218
RD	548	*	553
RD	549	*	561
RD	550	*	561
RD	551	*	561
RD	552	*	561
RD	553	*	561
RD	554	*	561
RD	555	*	561
RD	556	*	533
RD	557	*	553
RD	558	*	535
RD	559	*	522
RD	560	*	521
RD	561	*	535
RD	562	*	514
RD	563	*	512
RD	564	*	554
RD	565	09/09/2016	505
RD	566	*	501
RD	567	*	515
RD	568	*	505
RD	569	*	610
RD	570	*	569
RD	571	*	479
RD	572	05/17/2016	343
RD	573	12/01/2015	153
RD	574	*	470
RD	575	03/15/2016	251
RD	576	03/15/2016	260
RD	577	*	483
RD	578	*	451
RD	579	09/13/2016	446
RD	580	*	443
RD	581	*	445
RD	582	*	444
RD	583	*	435
RD	584	*	437
RD	585	*	409
RD	586	09/30/2016	413

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RD	587	*	431
RD	588	*	422
RD	589	*	416
RD	590	06/08/2016	300
RD	591	*	413
RD	592	12/23/2015	183
RD	593	*	442
RD	594	12/01/2015	104
RD	595	*	423
RD	596	*	493
RD	597	04/21/2016	247
RD	598	*	431
RD	599	*	417
RD	600	*	401
RD	601	*	388
RD	602	*	388
RD	603	*	392
RD	604	*	388
RD	605	*	486
RD	606	*	394
RD	607	*	387
RD	608	*	368
RD	609	*	451
RD	610	03/23/2016	309
RD	611	11/18/2015	49
RD	612	*	360
RD	613	*	360
RD	614	*	353
RD	615	*	352
RD	616	09/30/2016	344
RD	617	11/18/2015	35
RD	618	*	359
RD	619	*	360
RD	620	11/18/2015	29
RD	621	04/05/2016	161
RD	622	05/06/2016	185
RD	623	*	343
RD	624	*	360
RD	625	*	323
RD	626	*	353
RD	627	*	332
RD	628	*	344

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RD	629	*	305
RD	630	*	316
RD	631	*	360
RD	632	*	303
RD	633	*	365
RD	634	*	317
RD	635	01/20/2016	71
RD	636	*	296
RD	637	*	298
RD	638	*	277
RD	639	*	317
RD	640	*	290
RD	641	*	284
RD	642	*	288
RD	643	05/11/2016	146
RD	644	*	290
RD	645	*	277
RD	646	*	282
RD	647	*	296
RD	648	*	284
RD	649	*	262
RD	650	*	318
RD	651	*	254
RD	652	*	255
RD	653	03/17/2016	78
RD	654	*	235
RD	655	06/17/2016	149
RD	656	*	235
RD	657	*	232
RD	658	*	226
RD	659	*	221
RD	660	*	221
RD	661	*	211
RD	662	09/02/2016	169
RD	663	*	197
RD	664	*	197
RD	665	*	197
RD	666	*	194
RD	667	*	191
RD	668	*	193
RD	669	*	193
RD	670	*	176

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RD	671	*	176
RD	672	*	207
RD	673	*	161
RD	674	05/19/2016	31
RD	675	*	172
RD	676	*	185
RD	677	*	164
RD	678	*	275
RD	679	*	171
RD	680	*	156
RD	681	06/02/2016	37
RD	682	*	156
RD	683	05/24/2016	11
RD	684	*	151
RD	685	*	177
RD	686	*	143
RD	687	*	142
RD	688	*	149
RD	689	*	156
RD	690	*	134
RD	691	*	134
RD	692	*	134
RD	693	*	115
RD	694	*	127
RD	695	*	130
RD	696	*	136
RD	697	*	133
RD	698	*	115
RD	699	*	121
RD	700	*	112
RD	701	*	105
RD	702	*	107
RD	703	*	128
RD	704	*	107
RD	705	*	115
RD	706	*	106
RD	707	*	94
RD	708	*	107
RD	709	*	91
RD	710	*	107
RD	711	*	93
RD	712	*	99

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RD	713	*	116
RD	714	*	105
RD	715	*	94
RD	716	*	99
RD	717	*	78
RD	718	*	85
RD	719	*	81
RD	720	*	72
RD	721	*	52
RD	722	*	67
RD	723	*	95
RD	724	*	53
RD	725	*	53
RD	726	*	66
RD	727	*	53
RD	728	*	38
RD	729	*	38
RD	730	*	44
RD	731	*	36
RD	732	*	42
RD	733	*	36
RD	734	*	28
RD	735	09/21/2016	21
RD	736	*	30
RD	737	*	36
RD	738	*	32
RD	739	*	23
RD	740	*	18
RD	741	*	35
RD	742	*	38
RD	743	*	17
RD	744	*	17
RD	745	*	15
RD	746	*	16
RD	747	*	38
RD	748	*	8
RD	749	*	4
RD	750	*	2
RD	751	*	0
RD	752	*	15
RD	753	*	4525
RD	754	*	4510

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RD	755	*	4431
RD	756	*	4349
RD	757	*	4398
RD	758	*	4349
RD	759	*	4398
RD	760	*	4398
RD	761	*	4398
RD	762	*	4398
RD	763	*	5902
RD	764	*	4398
RD	765	*	4398
RD	766	*	4398
RD	767	*	4398
RD	768	*	3752
RD	769	*	4398
RD	770	*	4398
RD	771	*	4404
RD	772	*	4398
RD	773	*	4398
RD	774	*	4398
RD	775	*	4398
RD	776	*	4273
RD	777	*	4222
RD	778	*	4021
RD	779	*	3997
RD	780	*	3928
RD	781	*	3882
RD	782	*	3829
RD	783	*	3763
RD	784	*	4019
RD	785	*	3670
RD	786	*	3670
RD	787	*	3654
RD	788	*	3605
RD	789	*	3580
RD	790	*	3574
RD	791	*	3570
RD	792	*	3543
RD	793	*	3482
RD	794	*	3738
RD	795	*	3437
RMA	796	*	196

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RMA	797	*	53
Total Complaints = 797		Average Processing Time = 780	

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